PROVIDENT

DocEdge™ Communicator

An easy-to-use application that allows for efficient and effective communication between Case Managers, Clinical Documentation Specialists (CDS), Physician Advisors, and Attending Physicians.

- Templates guide Case Managers and CDS to provide accurate and concise clinical information

- Physician Advisors and Attending Physicians can make thoughtful and appropriate responses with just a few taps on their mobile device

- A powerful, easy-to-use application to expedite provider responses and ensure the most accurate and complete documentation appears in the medical record

- Data retention, key metrics reporting and export functionality

Benefits delivered

Reduce length of stay, unnecessary resource utilization and readmissions

Improve clinical documentation and support integrity of the clinical record

Improve cash flow by reducing delayed claims

Increased communication between all personnel

Less administrative burden = more focused time with patients

Proper documentation up front results in proper care, documentation, and discharge

Proven results

✓ Physician Response time reduced from over 24 hours to 4 hours

✓ 85% of Physician Responses received within 3 hours or less; 63% in less than an hour

✓ 91% of cases resolved in 1 response

✓ 98% Physician Response Rate; 99% Physician Agreement Rate

✓ 75% Reduction in Cases Held Post-Discharge for Query Response

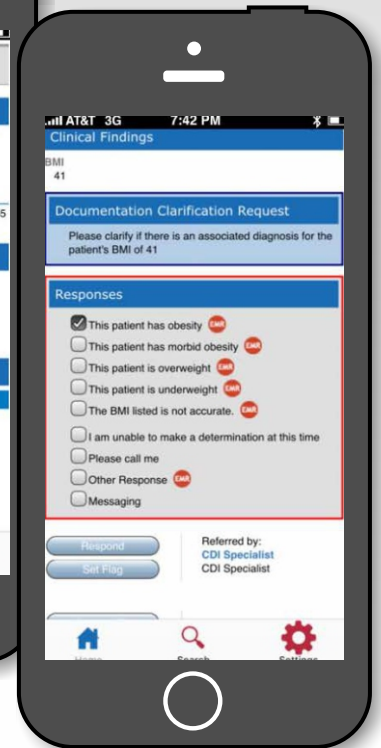✓ Fundamental shift in Physician, Case Manager, and CDI satisfaction

P R O V I D E N T

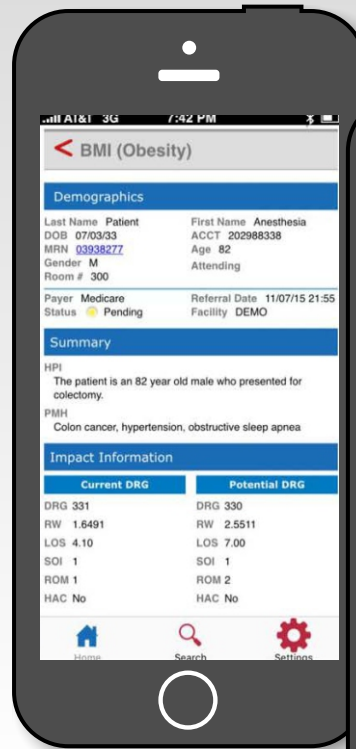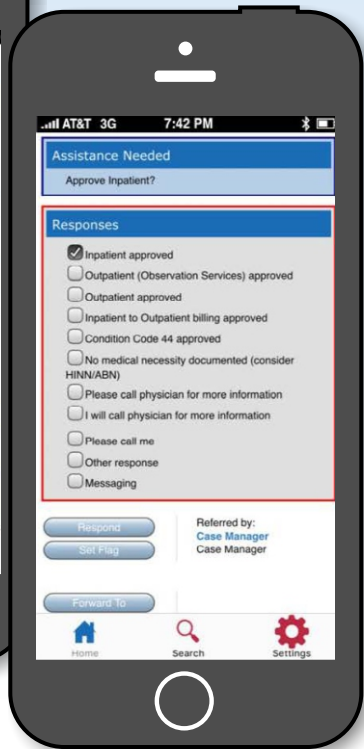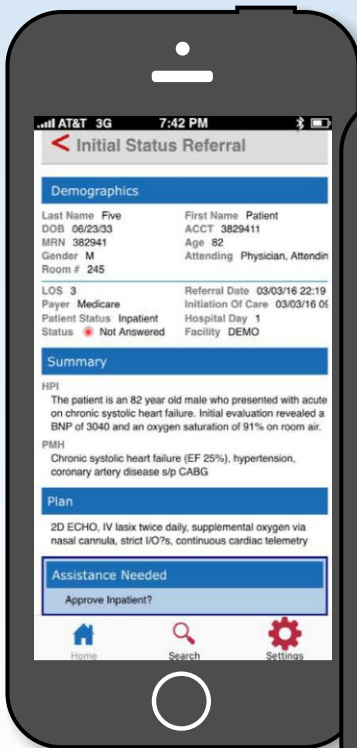# DocEdge™ Communicator

APP SCREENSHOTS

Initial Status Referral

CDI Query